Title: User-Requested Remote Assistance for Printing Devices; Inventor: Moore; Dkt# PDNO 200208772-1; HP Contact # (650) 236-2738

1/4

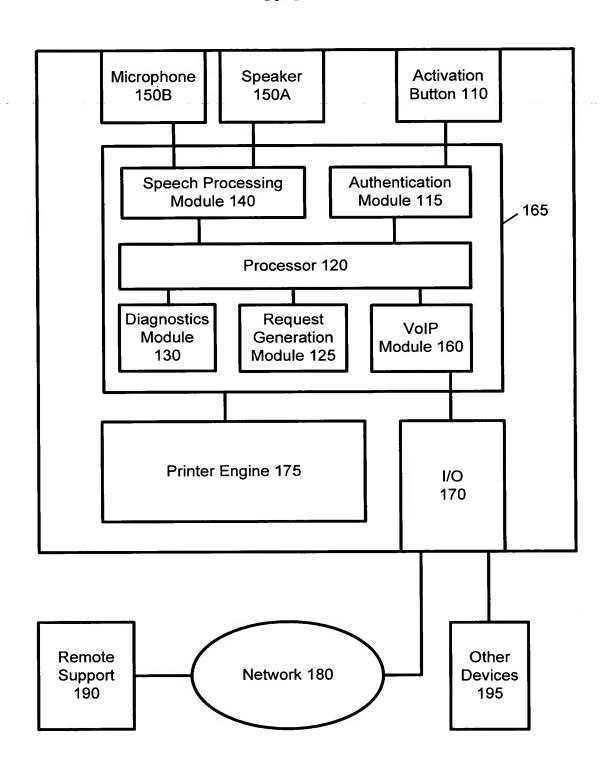


FIG. 1

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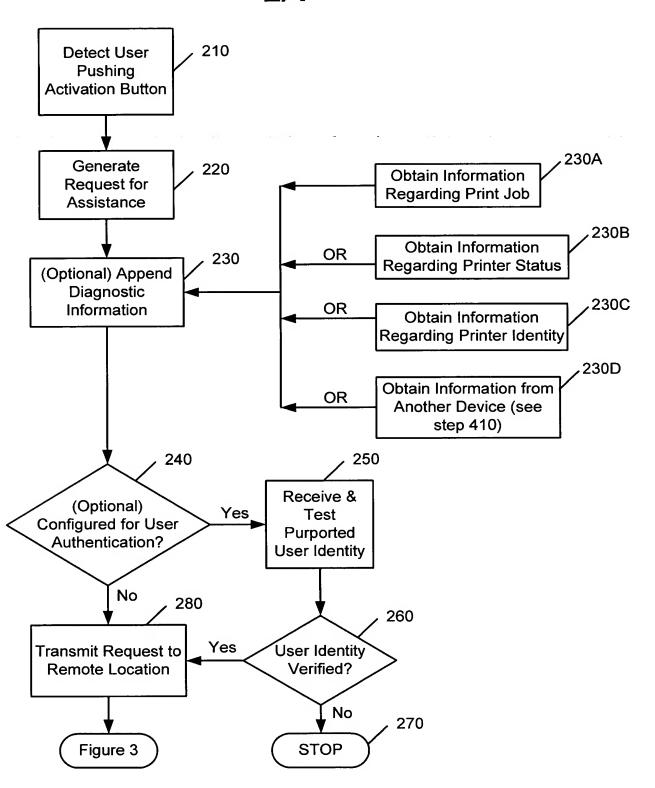


FIG. 2

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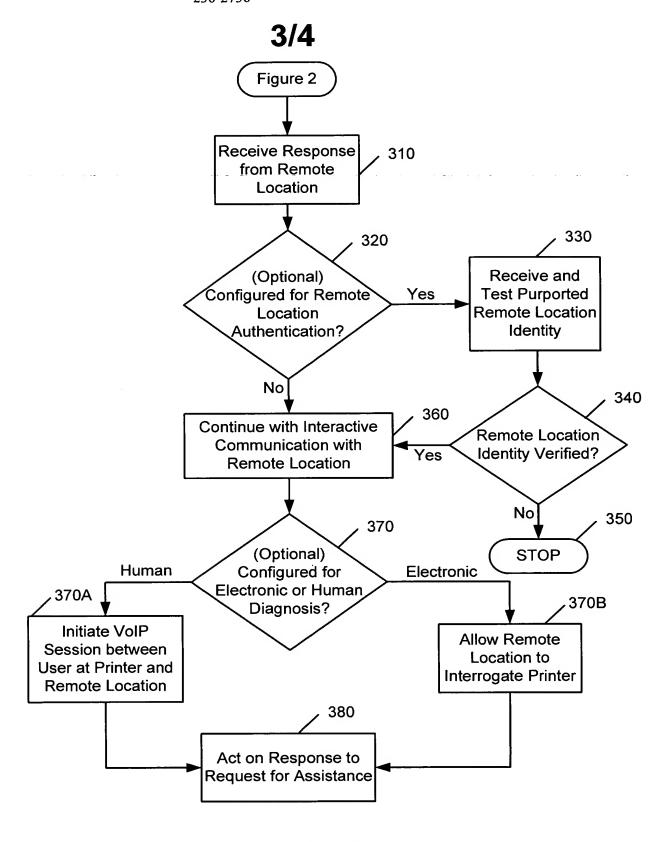


FIG. 3

Title: User-Requested Remote Assistance for Printing Devices; Inventor: Moore; Dkt# PDNO 200208772-1; HP Contact # (650) 236-2738

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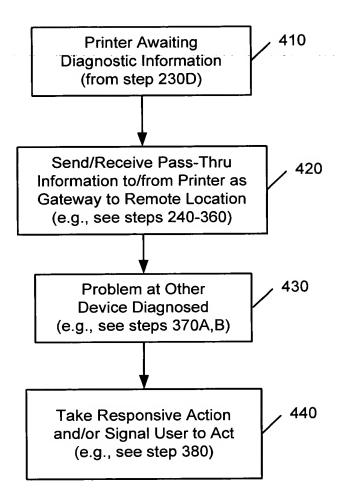


FIG. 4